The job of a dispatcher is challenging as it requires them to manage numerous screens, applications, and callers while simultaneously making critical decisions and assigning resources in mere seconds. It is difficult to quickly determine where responders are, if they’re available, and which are the best to assign to each incident. It is understandable that dispatchers are frustrated with the limitations of their mapping solutions and the difficulties they create in being effective and efficient at their jobs. Genesis PULSE® provides a single map-centric display that is comprehensive, intuitive, secure, filterable, replayable and can be easily integrated to enhance any CAD!

SIMPLIFY DISPATCHING

Genesis PULSE visually displays locations of units, incidents, Motorola radios, and RapidSOS 9-1-1 callers. It also displays detailed weather, partner units and Waze traffic, crashes and closures on a single intuitive display, utilizing a Google base-map. Unique to PULSE, is that its Estimated Time Enroute (ETE) calculations account for real-time weather, traffic, road closures and crashes. This information along with the organization's response plan is considered when recommending the best unit(s) to respond. This enables dispatchers to quickly choose the best unit(s) to respond to each incident and empowers them to make informed decisions faster. PULSE makes it simple to see the most critical system-wide information, on one map, in real-time.

LET’S TALK

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VALIDATE DECISIONS

With the number of decisions made per shift, it is nearly impossible to recall the details surrounding each one, let alone weeks, months or years later. However, in today’s environment it is common to need access to that information as deemed necessary. Genesis PULSE® provides a robust reporting suite with detailed analytics. These browser-based reports display forensically archived data in a comprehensive format useful for understanding why a unit was selected as well as all aspects of what occurred during a unit’s response, eliminating the need to further question personnel. Everything displayed on the Genesis PULSE map is archived, per data retention policies, and replayable at any point in time. Users are able to see everything that was occurring, system-wide, during the selected replay time to validate the decisions that were made. This includes displaying active units, available units, traffic, weather, crashes, road-closures, 9-1-1 caller locations, Motorola radio locations and much more. Genesis PULSE is a highly effective tool for system-wide after-action reviews and analysis.

SEE EVERYTHING

Genesis PULSE provides the ability for agencies to instantly work together by bringing everyone into a single shared platform. This enables customers to save more lives, promote inter-agency cooperation, and increase public trust. Genesis PULSE enables visibility between disparate systems, multiple CAD instances/vendors, and for centers that dispatch outside agencies. Furthermore, it provides vital response coordination for on-scene commanders to see responder’s exact locations, as well as how far away additional resources may be.

YOU DESERVE TO GET THE MOST OUT OF YOUR CAD INVESTMENT!

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